Manager Certification - Cohort



Managing the Organization



The ability to direct and contribute to initiatives and process within the organization.

- · 4 Disciplines of Execution
- CI Understanding Current State
- Fundamentals of CI Methodology and Culture

Leading Self

The ability to manage our behaviors, thoughts, and emotions in a conscious and productive way.



- 5 Choices of Extraordinary Productivity
- 6 Critical Practices for Leading Teams
- · CI Understanding Current State
- · Communicating as a Leader
- · Conflict Resolution/TKI Instrument
- Critical Conversations
- DISC Leadership Styles
- Trust & Inspire Leaders
- Understanding Emotional Intelligence

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Leading Others and Teams



The ability to manage interactions to provide service and to support the organization.

- 6 Critical Practices for Leading Teams
- CI Understanding Current State
- · Communicating as a Leader
- Critical Conversations
- Trust & Inspire Leaders
- Understanding Emotional Intelligence

Leading Programs and Projects



The ability to effectively plan, execute and complete projects.

- 4 Disciplines of Execution
- 5 Choices of Extraordinary Productivity
- · CI Understanding Current State
- Conflict Resolution / TKI Instrument
- · Fundamentals of CI Methodology and Culture
- Introduction to CI Tools for Application