

TRUE NORTH

NAVIGATING THE ETHICAL FUTURE OF HEALTH CARE LEADERSHIP

AGENDA

Sunday Afternoon, September 11, 2022

PRE-CONFERENCE: Skill Development and Ethical Leadership Methodology

This half-day program is designed for first-time attendees and those wishing to brush up on the Aspen Ethical Leadership Program's Triple-A Framework[™] for ethical awareness, analysis, and action. This practical eight-step approach for managing ethical dilemmas in health care leadership will underpin discussions throughout the conference. Attendees will develop a shared understanding of professional, business, and organizational ethics, and will gain experience with the Giving Voice to Values[®] paradigm.

12:30-1:00 p.m.: Check In

1:00-1:45 p.m.: Introduction: Giving Voice to Values: Practical Tools for Ethical Leadership

Mary Gentile, PhD

1:45-2:30 p.m.: Health Care Leadership and Organizational Ethics Matthew Wynia, MD, MPH

2:30-2:45: Break

2:45-4:00 p.m.: Implementation Exercise: When you know what to do, but aren't sure how to do it...

The implementation exercise will require participants to devise an action strategy to carry out a values-based decision. The exercise will provide an opportunity to practice using the tools and skills described by Drs. Gentile and Wynia in the introductory session.

4:00-5:00 p.m.: Closing Discussion: The AELP Triple-A Framework: Awareness, Analysis, and ACTION

Ira Bedzow, PhD

SEPTEMBER 11-14, 2022 • ASPEN, CO





Center for Bioethics and Humanities





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Day 1: Equity for Individuals and Communities

Monday, September 12, 2022

Many health system leaders have recognized connections between the stark disparities of health care provision during the COVID-19 pandemic and the racial justice awakening that emerged across the U.S. following the murder of George Floyd. In both cases, merely returning to normal after the crisis is not an ethically appropriate goal. Day 1 sessions will focus on strategies for health care leaders to support and enhance equity and justice. What lessons must be learned in the wake of the pandemic? How can health system leaders emerge stronger from the recent crises to create a better future?

10:00-10:30 a.m.: Check In

10:30-11:30 a.m. KEYNOTE: From Crisis to Confidence: Building a Stronger Health System for Health and Equity

Bechara Choucair, MD, Senior Vice President and Chief Health Officer, Kaiser Permanente

11:30 a.m.-12:15 p.m. Lunch

12:15-2:15 p.m.: Implementation Exercise 1: Putting Resources Where They Are Most Needed, or Where They are Best Reimbursed?

Participants will develop strategies for deciding where to open a new health center: in an urban neighborhood or a rural town with a predominantly minority population.

2:15-2:30 p.m.: Break

2:30-4:30 p.m.: Implementation Exercise 2: Phoning It In. Equity and Telehealth Participants will design elements of a plan for offering a larger number of virtual visits in a health system while avoiding exacerbation of inequities that favor more affluent and betterconnected communities.

4:30-4:45 p.m.: Break

4:45-5:45 p.m.: FACILITATED DEBRIEFING AND CONVERSATION:: Health Equity in a Post-Roe Landscape: What are the Responsibilities of Hospitals, Health Systems, and Public Health?

6:00 p.m.: Evening Reception (Sponsored by Delta Dental of Colorado)



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Day 2: Moral Injury and Workforce Well-Being

Tuesday, September 13, 2022

Health professionals were already suffering from stress and burnout long before they were battered by the pandemic. Nurses, social workers, chaplains, pharmacists, physicians, and others have experienced not just profound physical and mental stress but also deep moral injuries over the course of the pandemic. Yet, studies show that communities often come together and rebuild stronger following disasters, especially when leaders recognize systemic factors that need to change rather than relying on individuals to become more resilient. How can the experiences of the past two years lead to changes for a more productive, more fulfilled, and more sustainable health care workforce?

10:00-11:00 a.m.: MORNING POLICY PANEL: How State Leaders Are Responding to Equity and Workforce Challenges in Health Care

Moderator: Patrick O'Rourke, Executive Vice Chancellor and Chief Operating Officer at the University of Colorado Boulder. Panelists: Colorado Attorney General, Phil Weiser, JD, Rep. Dylan Roberts, Rep. Julie McCluskie. *Colorado political leaders will discuss the challenges facing Colorado's health systems, patients, and workers, exploring potential roles for state and local governments – and their limitations*

11:00 a.m.-12:00 p.m.: KEYNOTE: The Case Against Loving Your Job: Moral Injury and Losing a Profession

Wendy Dean, MD, Co-founder, Moral Injury of Healthcare

12:00-12:45 p.m.: Lunch

12:45-2:45 p.m.: Implementation Exercise: "That's Not my Job!"

Participants will develop policy options for how the palliative care teams in a health system can or should be involved in implementing triage protocols.

2:45-3:00 p.m.: Break

3:00-4:00 p.m.: Exclusive Preview: Attendees will be among the first to preview segments of **All In My Power**, a "harrowing time capsule of a documentary" chronicling the experience of 12 health care workers in the early days of the COVID-19 pandemic in New York. The screening will set the stage for the evening's panel discussion.

4:00-5:00 p.m.: FACILITATED DEBRIEFING AND CONVERSATION:: Ethical Leadership in a Crisis: Retaining Health Professionals During a National Mass Exodus



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Day 3: Future Tech, Big Data, and Artificial Intelligence (AI) in Health Care

Wednesday, September 14, 2022

Some of the few obvious bright spots of the past two years have emerged around using technology such as machine learning and artificial intelligence to improve health care. Modeling has sped development of therapeutics; real-world data has helped to assess novel treatments and vaccines in near real time; predictive algorithms have been developed to facilitate more effective resource allocation. But these advances also bring important ethical challenges. What are the best opportunities for AI and big data to deliver improvement, and what cautionary ethical lessons should be taken from recent rapid innovation and change?

7:15-8:00 a.m.: Coffee and Light Breakfast

8:00-9:00 a.m.: KEYNOTE: The Ethics of AI in Health Care

Lisa Soleymani Lehmann, MD, PhD, Director of Bioethics, Google

9:00 a.m.-11:00 a.m.: Implementation Exercise: Navigating the Conflict Between Population Health and Health Equity in AI

Participants will provide ethical advice and guidance to an executive team on how best to navigate potential conflicts between population health and health equity generated by emerging AI tools. We will explore ethical decision-making around using an AI algorithm in health care. Does our obligation to reducing health inequity necessitate that an AI algorithm work equally well in all populations?

11:00-11:15 Break

11:15 a.m.-12:15 p.m.: CLOSING DISCUSSION: Bringing it All Together: Wrap Up and Closing Discussion

Course co-directors Matthew Wynia, MD, MPH and Ira Bedzow, PhD will facilitate a discussion connecting program themes and real-world experiences of program participants. Attendees will have the opportunity to reflect on how they will apply what they have learned and then they will advise the Aspen Ethical Leadership Program planning committee on emergent and complex ethical dilemmas they anticipate facing in the future to help shape the agenda for the 2023 Aspen Ethical Leadership Program.